

**HENDON RESIDENTS FORUM**

**WEDNESDAY 21ST OCTOBER, 2015**

**AT 6.30 PM**

**HENDON TOWN HALL, THE BURROUGHS, LONDON NW4 4BQ**

Chairman: Councillor Sury Khatri BSc  
(Hons) MSc (Lond)  
(Chairman),  
Vice Chairman: Councillor John Hart BA  
(Hons) MA (Vice-Chairman)

Governance Services contact: [hendon.residentsforum@barnet.gov.uk](mailto:hendon.residentsforum@barnet.gov.uk) 020 8359 5129

**ISSUES TO BE CONSIDERED AT THE FORUM MEETING**

No	Issue Raised	Response
1.	Hendon - Issues List	
2.	Hendon - Issues List with Responses	

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## HENDON RESIDENTS FORUM

Wednesday 21 October 2015 - 6:30pm

Venue: Hendon Town Hall, The Burroughs, Hendon, Hendon, NW4 4BG

Chairman: Councillor Sury Khatri  
Vice-Chairman Councillor John Hart

### ISSUES TO BE CONSIDERED AT THE FORUM MEETING

Items must be submitted to Governance Service ([hendon.residentsforum@barnet.gov.uk](mailto:hendon.residentsforum@barnet.gov.uk)) by **10.00am on the fifth working day before the meeting** (for example, if a meeting is due to take place on a Thursday evening, questions must be received by 10am on the preceding Thursday)

#### CCG Consultation

Barnet's Health and Wellbeing Board, which consists of Barnet Council, Barnet's Clinical Commissioning Group and Barnet Healthwatch are planning how they will support residents to stay healthy and lead active, independent lives over the next four years (2016 – 2020).

There has been lots of engagement work over the last three months with key stakeholders, including at the Health and Wellbeing Board and Partnership Board Summit in July to develop the priorities of the strategy.

Based on this engagement the Board has written a draft strategy called "Keeping Well, Promoting Independence" which sets out our plans.

The draft four-year strategy is intended to give greater numbers of people, of all ages, the opportunity to live healthy, active lives and help prevent avoidable illnesses.

We want to hear your views on whether our plans are right for the people of Barnet.

You will find the online consultation on Barnet Council's Engage Space - <https://engage.barnet.gov.uk/commissioning-group/joint-hwb-strategy-2016-2020>

Please contact Zoë Garbett if you have any questions or to arrange for a paper copy to be sent to you. The consultation ends on the 20<sup>th</sup> October ahead of the final Joint Health and Wellbeing Strategy being approved by the Health and Wellbeing Board on the 12 November 2015.

Telephone – 020 8359 3478

Email: [zoe.garbett@barnet.gov.uk](mailto:zoe.garbett@barnet.gov.uk)

	Issue Raised	Response
1.	<p>What is being done about illegal use of visitor parking permits ie: Permits being handed out by a school to allow attendees at courses and seminars to park in resident bays in the road?</p> <p>What is being done about illegal use of blue badges?</p> <p><i>Judy Shepherd Montagu Road Residents Assoc</i></p>	
2.	<p>Would you consider a 20 mph speed limit in the High Street, Mill Hill Village similar to the one in operation in Partingdale Lane?</p> <p>There are unique circumstances in High Street to consider as it is a very short, narrow road with older houses on both sides in the heart of the conservation area. Resident's cars are parked on both sides of the road, and it is used daily by many pedestrians including children going to the nearby primary schools, mums with prams, students at Mill Hill Foundation, commuters going to the Francis Crick Institute and general walkers enjoying the village-atmosphere.</p> <p>Only one side of the road has a pavement wide enough for safe walking. Often at school collection times the road is blocked large cars which cannot pass each other, and this volume of traffic is growing annually as more cars use the road. Cars bump up on the pavements close to the houses to pass each other, sometimes threatening pedestrians who have nowhere to walk.</p> <p>In addition coaches and heavy trucks sometimes attempt to go up the road, get stuck, and have to reverse out towards the Angel Pond causing additional congestion problems. A speeding restriction would begin to address the traffic problem by alerting drivers to take care, especially as they exit or enter the road at speed from Milesplit Hill.</p> <p><i>Richard Logue Chair Mill Hill Residents Association</i></p>	

3.	<p>I live on Goodwyn Avenue and am furious with the council as to the amount of rubbish that is left to accumulate at the top of Goodwyn Avenue.</p> <p>Overflowing wheelie bins dominate the pavement, left for days. Likewise on Mill Hill Broadway, particularly outside Nat. West., Cancer shop and All Aboard.</p> <p>The length of the Broadway is strewn with bags of rubbish. The build-up begins on Saturday and is not collected until Wednesday.</p> <p>Today (28 September 2015) I walked down the Broadway and was ashamed. I have lived in Mill Hill for 40 years and it is deteriorating rapidly. I have been constantly in touch with Mark Connely of Barnet Council. The saga of the constant rubbish continues despite his efforts. I am sick of ever increasing council tax to , live in purportedly an affluent area. One only has to visit other areas to realize how filthy Mill Hill Broadway is. As for Goodwyn Avenue. C.C.T.V. has done little to alleviate the situation.</p> <p><i>Mrs. Judy Levey</i></p>	
4.	<p>In the light of the severe floods on the 26th August, which caused multiple and substantial damage to residential and commercial properties in Barnet, what is Barnet proposing to do in it's role as a Lead Local Flood Authority?</p> <p>a) Will Barnet be approaching the Defra or DCLG for flood prevention grants?  b) In particular, considering the residential and commercial damage by the Silkstream which is a flood alleviation channel, what work will be done to ensure it does not flood itself.</p> <p><i>Ms Ti Maja-Roebuck Silkstream Flood Community Group</i></p>	
5.	<p>On the 15th January 2014, an agenda item was raised to extend the CPZ on Ajax Avenue, NW9 to 7am - 7pm Monday through Saturday. This proposal was included in the Consultation and Engagement Forward Plan (1st April 2014 to 31st March 2015), with a note that dates were to be confirmed for Autumn 2014. After this, there is no subsequent mention of what happened to the proposal.</p> <p>a) Was an online questionnaire/letter sent to the occupiers of properties in the consultation area?</p>	

	<p>b) If so, what was the response?  c) If not, why not? Is there an expected date for the questionnaire to be submitted?</p> <p><i>Ms Ti Maja-Roebuck</i></p>	
6.	<p>The north-east side of Ajax Avenue has a single yellow line which prohibits parking for all motorists during the CPZ only. Outside of the CPZ cars can and do freely park. Most of the cars "miraculously" disappear close to 2 pm. As Ajax Avenue is a cul-de-sac this means ambulance and other emergency services cannot freely pass to the properties at the bottom. In the last two months alone, I have seen ambulances attempt to squeeze through, narrowly avoiding damaging cars on either sides. In case of a fire, I do not believe a Fire Engine could pass.</p> <p>Could Barnet please consider updating the north east side of the cul-de-sac to double yellow lines to allow for free passing of emergency and residential vehicles.</p> <p><i>Ms Ti Maja-Roebuck</i></p>	
7.	<p>Could Highway Officers review the double junction of Page St, Pursley Road and Bunns Lane? A recent accident involving a schoolgirl highlights the dangerous nature of this junction.</p> <p>Kind regards</p> <p>Richard Logue  Chair Mill Hill Residents Association</p>	

**Contact:** Salar Rida Governance Officer, Assurance Group, Building 4, Oakleigh Road South, London N11 1NP. Tel: 020 8359 7113 Email: [hendon.residentsforum@barnet.gov.uk](mailto:hendon.residentsforum@barnet.gov.uk)

Future meeting dates:

Date	Venue
13 January 2016 at 6.30pm	Hendon Town Hall, The Burroughs, Hendon, Hendon, NW4 4BG
30 March 2016 at 6.30pm	

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#### **Barnet Health and Wellbeing Strategy Consultation**

Barnet's Health and Wellbeing Board, which consists of Barnet Council, Barnet's Clinical Commissioning Group and Barnet Healthwatch are planning how they will support residents to stay healthy and lead active, independent lives over the next four years (2016 – 2020).

There has been lots of engagement work over the last three months with key stakeholders, including at the Health and Wellbeing Board and Partnership Board Summit in July to develop the priorities of the strategy.

Based on this engagement the Board has written a draft strategy called "Keeping Well, Promoting Independence" which sets out our plans.

The draft four-year strategy is intended to give greater numbers of people, of all ages, the opportunity to live healthy, active lives and help prevent avoidable illnesses.

We want to hear your views on whether our plans are right for the people of Barnet.

You will find the online consultation on Barnet Council's Engage Space - <https://engage.barnet.gov.uk/commissioning-group/joint-hwb-strategy-2016-2020>

Please contact Zoë Garbett if you have any questions or to arrange for a paper copy to be sent to you. The consultation ends on the 20<sup>th</sup> October ahead of the final Joint Health and Wellbeing Strategy being approved by the Health and Wellbeing Board on the 12 November 2015.

Telephone – 020 8359 3478

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	Issue Raised	Response
1.	<p>Subject: Parking Vouchers and Blue Badge Misuse Submitted by: Judy Shepherd Montagu Road Residents Assoc Ward: West Hendon</p> <p>What is being done about illegal use of visitor parking permits ie: Permits being handed out by a school to allow attendees at courses and seminars to park in resident bays in the road?</p> <p>What is being done about illegal use of blue badges?</p>	<p>The Council has no records of Visitors Vouchers being issued to the school. Officers will engage with the school governors to identify how they obtained Vouchers (assuming they have).</p> <p>The Council's (CAFT) Corporate Anti-Fraud Team carry out monitoring of Blue Badge misuse and fraud.</p>
2.	<p>Subject: 20 mph speed limit Submitted by: Richard Logue Chair Mill Hill Residents Association Ward: Mill Hill</p> <p>Would you consider a 20 mph speed limit in the High Street, Mill Hill Village similar to the one in operation in Partingdale Lane?</p> <p>There are unique circumstances in High Street to consider as it is a very short, narrow road with older houses on both sides in the heart of the conservation area. Resident's cars are parked on both sides of the road, and it is used daily by many pedestrians including children going to the nearby primary schools, mums with prams, students at Mill Hill Foundation, commuters going to the Francis Crick Institute and general walkers enjoying the village-atmosphere.</p> <p>Only one side of the road has a pavement wide enough for safe walking. Often at school collection times the road is blocked large cars which cannot pass each other, and this volume of traffic is growing annually as more cars use the road. Cars bump up on the</p>	<p>Schools that identified a 20mph scheme through their School Travel Plan have been prioritised for available funding using a points based scoring system reflecting issues such as accident history, and the work the school has been doing in developing and implementing its School Travel Plan.</p> <p>The Mill Hill Foundation schools scored highly enough for their School Travel Plan request to be progressed and work has recently been commissioned to develop a scheme. The area under consideration includes High Street as well as parts of The Ridgeway and Milesplit Hill, taking account of the presence of other schools nearby.</p> <p>Other proposals identified through School</p>

	<p>pavements close to the houses to pass each other, sometimes threatening pedestrians who have nowhere to walk.</p> <p>In addition coaches and heavy trucks sometimes attempt to go up the road, get stuck, and have to reverse out towards the Angel Pond causing additional congestion problems. A speeding restriction would begin to address the traffic problem by alerting drivers to take care, especially as they exit or enter the road at speed from Milesplit Hill.</p>	<p>Travel Plans are also prioritised for work in a similar way.</p>
<p>3.</p>	<p>Subject: Street Scene/ Containers Submitted by: Mrs. Judy Levey Ward: Mill Hill</p> <p>I live on Goodwyn Avenue and am furious with the council as to the amount of rubbish that is left to accumulate at the top of Goodwyn Avenue.</p> <p>Overflowing wheelie bins dominate the pavement, left for days. Likewise on Mill Hill Broadway, particularly outside Nat. West., Cancer shop and All Aboard.</p> <p>The length of the Broadway is strewn with bags of rubbish. The build-up begins on Saturday and is not collected until Wednesday.</p> <p>Today (28 September 2015) I walked down the Broadway and was ashamed. I have lived in Mill Hill for 40 years and it is deteriorating rapidly. I have been constantly in touch with Mark Connely of Barnet Council. The saga of the constant rubbish continues despite his efforts. I am sick of ever increasing council tax to , live in purportedly an affluent area. One only has to visit other areas to realize how filthy Mill Hill Broadway is. As for Goodwyn Avenue. C.C.T.V. has done little to alleviate the situation.</p>	<p>Street Scene</p> <p>The Street Scene enforcement and investigations officer has met with Ms Levey to walk the Mill Hill Broadway and local area to understand the issues that are of concern. Discussions are currently ongoing with the freeholders of Clarence Court in order to remove a number of the containers to the rear of the building and to find a resolution for all parties. Further solutions are also pending with Pizza Hut regarding their collection point and ensuring that their containers are collected from the service road at the rear of their premises by their waste provider.</p> <p>There are containers for several businesses on the Broadway which have to remain on the Highway due to no storage provision. Although this is not ideal, changing these premises which include food outlets to a bagged collection service could cause more spillage and attract vermin.</p> <p>Some of the businesses also have more than a once weekly collection and therefore containers are presented on different days.</p>

		<p>Inspections are carried out regularly to ensure containers are returned after collection.</p> <p>The town keeper reports daily any issues where waste is identified and appropriate action is taken if evidence is found.</p> <p>The E &amp; I Officer will continue to monitor the Broadway after collection day to ensure all businesses and residents are complying with their duty of care in respect of storing and disposing of waste correctly.</p>
4.	<p>Subject: Flooding Submitted by: Ms Ti Maja-Roebuck Silkstream Flood Community Group Ward: Hendon Wards</p> <p>In the light of the severe floods on the 26th August, which caused multiple and substantial damage to residential and commercial properties in Barnet, what is Barnet proposing to do in it's role as a Lead Local Flood Authority?</p> <p>a) Will Barnet be approaching the Defra or DCLG for flood prevention grants? b) In particular, considering the residential and commerical damage by the Silkstream which is a flood alleviation channel, what work will be done to ensure it does not flood itself.</p>	<p>The LB Barnet is aware of its responsibility as a LLFA and is currently investigating this flooding. The Council has been in touch with the Environment Agency (EA) who advised that the intense and concentrated rainfall on this date resulted in a number of watercourses over-topping in the borough. The amount of rainfall, as recorded on Environment Agency weather stations, was 42.80mm in Stanmore and 33.40mm in Brent. We understand that this was one of the highest recorded rainfall level for several years in North London and resulted in several properties sustaining internal flooding. The Council had reports of flooding from the following roads:</p> <ol style="list-style-type: none"> <li>1. Farm Road, HA8 9LT</li> <li>2. Rushgrove Avenue NW9 6RD</li> <li>3. Colindeep Lane</li> </ol> <p>It appears that this flooding was mainly fluvial</p>

		<p>and the result of the high flow in Silk Stream and its contributories, resulting in the Thames Water sewers “backing up” causing local flooding. Please note that Silk Stream is a major river and, therefore, the responsibility of the EA.</p> <p>A meeting is arranged for 5th of November with EA and Barnet officers to discuss the storm event and measures to mitigate flooding from the Silk Stream and smaller tributaries.</p> <p>It may also be relevant to mention that the Council, working jointly with the EA and LB Brent, carried out some 10 years ago the Silk Stream Flood Alleviation scheme. The Council will be asking the EA what other additional measures can be taken to improve this scheme and stop future similar flooding.</p> <p>Barnet has been successful in securing two EA grants in the current year 2015/16 and two flood investigation studies are currently being progressed; one covering the Decoy Brook catchment and the other the A1 Mill Hill area.</p>
5.	<p>Subject: CPZ Submitted by: Ms Ti Maja-Roebuck Ward: Colindale</p> <p>On the 15th January 2014, an agenda item was raised to extend the CPZ on Ajax Avenue, NW9 to 7am - 7pm Monday through Saturday. This proposal was included in the Consultation and Engagement Forward Plan (1st April 2014 to 31st March 2015), with a</p>	<p>Due to the ongoing planning applications in the Colindale/Grahame Park area and the need to consider a holistic approach to parking in the area as a result of the developments which have been completed, are in process and due to commence, The Council expect to carry out a full review of the existing Colindale Controlled Parking Zone</p>

	<p>note that dates were to be confirmed for Autumn 2014. After this, there is no subsequent mention of what happened to the proposal.</p> <p>a) Was an online questionnaire/letter sent to the occupiers of properties in the consultation area?  b) If so, what was the response?  c) If not, why not? Is there an expected date for the questionnaire to be submitted?</p>	<p>(CPZ) which will consider whether the hours of operation across the CPZ need to be changed. In addition, consideration will be given to introducing a CPZ in unrestricted roads in the area.</p> <p>It is expected that work on both the CPZ review and new CPZ will commence in the 2016/17 financial year where a consultation will take place with all properties within the CPZ.</p>
6.	<p>Subject: Yellow Lines/ CPZ  Submitted by: Ms Ti Maja-Roebuck  Ward: Colindale</p> <p>The north-east side of Ajax Avenue has a single yellow line which prohibits parking for all motorists during the CPZ only. Outside of the CPZ cars can and do freely park. Most of the cars "miraculously" disappear close to 2 pm. As Ajax Avenue is a cul-de-sac this means ambulance and other emergency services cannot freely pass to the properties at the bottom. In the last two months alone, I have seen ambulances attempt to squeeze through, narrowly avoiding damaging cars on either sides. In case of a fire, I do not believe a Fire Engine could pass.</p> <p>Could Barnet please consider updating the north east side of the cul-de-sac to double yellow lines to allow for free passing of emergency and residential vehicles.</p>	<p>The Council receives many requests for yellow lines and other minor parking changes from local residents and other road users. For all the requests which remain unresolved, it is expected that an exercise where the requests are assessed and then prioritised will take place before the end of the financial year, with a view to progressing all those schemes which are considered appropriate to progress in future work programmes.</p> <p>The request for double yellow lines on Ajax Avenue will be assessed in this way.</p> <p>It is envisaged that any proposal which results from this process will be subject to a statutory consultation early in the next financial year.</p>
7.	<p>Subject: Highways/ Junction  Submitted by: Richard Logue, Chair Mill Hill Residents Association  Ward: Mill Hill</p>	<p>All injury accidents reported to the police are recorded and the data is provided in due course which helps inform and develop traffic management and road safety schemes. The data is provided several months in arrears so</p>

Could Highway Officers review the double junction of Page St, Pursley Road and Bunns Lane? A recent accident involving a schoolgirl highlights the dangerous nature of this junction.

Kind regards

we will not yet have details for most recent incidents.

However the most recent three years data for the double mini-roundabout junction shows:

There have been two slight injury accidents in the most recent three years data at the junction of Bunn's Lane and Page Street and one at the junction of Pursley Road and Page Street.

Two other incidents are recorded on Pursley Road within 50m of the junction. One relates to brake failure on a vehicle. The other refers to a car braking sharply at the zebra crossing on Pursley Road (which is considerably more than 50m from the junction) so is presumably mis-plotted.

All these five incidents involve cars and vans only, without pedestrian or cyclist casualties. Other than this, there does not appear to be a pattern of accidents. All the incidents in the last three years involved different turns / manoeuvres. Looking back over a longer period a treatable accident pattern is still not evident.

There have been pedestrian accidents long ago in the vicinity. In the last ten years there have been three accidents involving pedestrians on one or other of the crossings in the area, two of which involved children aged 11+ and all of which resulted in slight

		injury. A fourth pedestrian accident close to the junction, but not apparently on a pedestrian crossing was a fatality in the early hours of the morning.
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Future meeting dates:

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